

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application : 10/619,496 Confirmation No.: 8830  
Number  
Applicant : Jodi Breslin *et al.*  
Filed : July 16, 2003  
Title : System And Method For Managing Business Continuity  
TC/Art Unit : 3623  
Examiner: : Andre D. Boyce  
  
Docket No. : 72167.000410  
Customer No. : **21967**

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**STATEMENT OF THE SUBSTANCE OF THE INTERVIEW**

Sir:

In response to the interview held on March 22, 2010 between Examiner Boyce and Applicants' Representative, Applicants submit the following statement of substance.

During the interview, consistent with the Response filed February 24, 2010, Applicants' representative explained that prior art did not disclose several claimed elements, and that U.S. Patent No. 5,185,697 to Jacobs *et al.* ("Jacobs") disclosure of "crisis management" was not a disclosure of "providing business continuity." Applicants' representative also explained that, based on this difference, the proposed combination of Jacobs and U.S. Patent Application Publication No. 2004/0103431 to Davenport *et al.* could not disclose all claim elements.

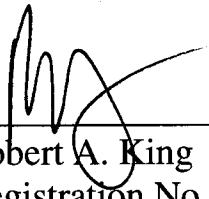
Although no agreements were reached, Examiner Boyce indicated that he would keep Applicants' arguments in mind in considering the February 24, 2010 response.

Applicants believe that no additional fees are required with this submission. In the event of a variance between the amount authorized and fees determined by the USPTO, please charge such fees to the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

Dated: April 26, 2010

By:

  
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